

## **2024 Benefits Reference Guide for New Hires**

Make sure you and your family have the benefits you need.





### Take Action

Welcome to DXC! Our benefits program offers a lot of choice for you to create a customized benefits package that is as unique as you! No matter where you are in your career, who you are or what your life is like, we have benefits and resources to help you and your family be well physically, emotionally and financially. Take time to explore your options and consider your needs carefully so you can make the best decisions for the year ahead.

You must enroll in your benefits for 2024 within 30 days of your date of hire. If you don't enroll, you will not have benefits through DXC for 2024 unless you experience a qualifying life event.

### **Discover DXC Benefits**

Visit <u>myDXCbenefits.com</u> to learn about your benefits options and link to the carrier websites and interactive pricing tool. The <u>New Hire Checklist</u> is a great place to start.

### **Enroll Within 30 Days**

Log in to the **DXC Benefits Center enrollment portal** to find your personalized benefits options and enroll within 30 days of your date of hire. When you log in the first time, you'll need to register as a new user and follow the prompts to set up your username and password.

In the enrollment portal, be sure to use the Help Me Choose decision support tool.

When choosing your benefits, carefully consider enrolling in Long-Term Disability and Supplemental/Dependent Life Insurance. As a new hire, you are automatically enrolled in the Short-Term Disability (STD) option with a 30-day waiting period to ensure you have this valuable income protection. You can switch to the STD option with a seven-day waiting period or waive when you make your new hire benefit elections (see <a href="mailto:page 26">page 26</a> for details).\*

### If You Don't Take Action

You will not have Medical, Dental, Vision, Supplemental/Dependent Life Insurance\* or Long-Term Disability (LTD) coverage\* through DXC or access to the tax-favored accounts— Health Savings Account (HSA) or Flexible Spending Account (FSA)—in 2024. You will only have Basic Life and AD&D Insurance, the STD option with a 30-day waiting period and access to the Employee Assistance Program (EAP) through DXC.

You cannot enroll in or change your benefit elections for the remainder of the plan year unless you have a qualifying life event (e.g., marriage or birth).

Take Action

What to Consider

Medical/ Prescription Drug

Dental

Vision

<sup>\*</sup> If you enroll in or increase your elected coverage amount for the Supplemental/Dependent Life Insurance and/or Disability benefits during a future annual enrollment period, you must provide evidence of good health—called Evidence of Insurability (EOI)—and your coverage request could be denied by the insurance carrier. If you enroll now, you do not have to provide EOI, and your coverage request is guaranteed.



### What to Consider

Take Action

As you prepare to enroll, here are some questions to help you make the best choices for you and your family.

10

### Are my providers in the carrier's network?

Choose an insurance carrier whose network includes providers (doctors, specialists, hospitals) that can support your care. Seeing out-of-network providers costs you more by having to pay higher billed amounts, a higher deductible and higher coinsurance. Health care providers can leave and join carriers' provider networks at any time.

What to Consider

40)

**TAKE ACTION:** Take time to <u>explore our carriers</u> and choose the best option for you and your family. Check the provider networks before making a final decision by using the Preferred Provider tool when you enroll on the <u>DXC Benefits Center enrollment portal</u>. Also, always confirm that your providers are in-network when you access care throughout the year.

Medical/ Prescription Drug

### What's the best plan for me?

You want to get the right amount of coverage for your needs at the best price. When you enroll on the **DXC Benefits Center enrollment portal**, you can find resources to help you make the right choices for your needs and cost preferences.

Dental



**TAKE ACTION:** Use the Help Me Choose tool, a step within the online enrollment process, to see which plan option might be a good fit for you and your family. When you enroll, you can also compare your options side by side and see how other people rate their health carriers.

Vision

### What if I have additional questions?

Review the <u>New Hire Checklist</u> at <u>myDXCbenefits.com</u>. You can also call the DXC Benefits Center at **1.888.305.5499**, 8 a.m. to 5 p.m. EST, Monday through Friday. Representatives are available to help you in English or Spanish (and multiple other languages). You can also ask Sofia, your digital multilingual benefits assistant, questions 24/7.



# Medical and Prescription Drug Coverage

Take Action

DXC offers you five different medical plans to choose from: Bronze, Bronze Plus, Silver, Gold and Platinum. Each medical plan is available through a variety of national and some regional insurance carriers.

Explore the key features for each medical plan and then compare the pricing from the different insurance carriers available to decide which one is the best option for you and your family.

Features	Bronze	Bronze Plus	Silver	Gold	Platinum
Offers a Health Savings Account (HSA), with a DXC contribution for participating in the <b>Healthy Behaviors Wellness Program</b> .	<b>✓</b>	<b>√</b>	<b>√</b>		
Both medical and prescription expenses count toward fulfilling the deductible and out-of-pocket maximum.	<b>√</b>	<b>✓</b>	<b>✓</b>		
Has an "embedded deductible"—once an individual meets their individual deductible, they pay their coinsurance for medical and prescription expenses.	<b>✓</b>			1	1
Expenses for all covered family members count toward one annual family deductible. Once the family deductible is met, the coinsurance for medical and prescription expenses applies for all covered family members.		<b>√</b>	<b>✓</b>		
Has copays for primary care physician (PCP) visits, specialist visits, urgent care visits and prescription drug expenses. These copays do not count toward meeting your deductible.				1	1
Has coinsurance for emergency, inpatient and outpatient care (if not considered an office visit) after meeting your deductible.	<b>√</b>	<b>✓</b>	<b>✓</b>	<b>√</b>	<b>/</b>
Has no cost for preventive care, including certain preventive drugs.	<b>✓</b>	<b>✓</b>	<b>✓</b>	<b>✓</b>	1

What to Consider

Medical/ Prescription Drug







#### Live in California or Hawaii?

Your options and considerations are different, depending on the insurance carrier you choose.

- California: See 10 for more information.
- Hawaii: See 13 for more information.



### **How the Medical Plans Work for In-Network Care**

For all the medical plans, preventive care, including certain preventive medications, is covered at 100% without needing to meet your deductible first.

Take Action

#### **Bronze**

#### **Meet the Deductible**

You pay all covered medical and prescription expenses up to the deductible.

**Employee Only Deductible:** \$3,300

All other coverage levels: \$6,600

#### **Pay Coinsurance**

After you reach the deductible, you pay 25% coinsurance for covered medical and prescription expenses.

#### Reach the Out-of-Pocket Maximum

You pay nothing more for covered in-network expenses!

**Employee Only** 

**Out-of-Pocket Maximum:** \$6,400

All other coverage levels: \$12,800

Medical/

**Prescription** 

Drug

What to Consider

**Dental** 

Vision

#### **Bronze Plus**

#### **Meet the Deductible**

You pay all covered medical and prescription expenses up to the deductible.

**Employee Only Deductible:** \$2,450

All other coverage levels: \$4,900

#### **Pay Coinsurance**

After you reach the deductible, you pay 25% coinsurance for covered medical and prescription expenses.

#### Reach the Out-of-Pocket Maximum

You pay nothing more for covered in-network expenses!

**Employee Only** 

**Out-of-Pocket Maximum:** \$3,900

All other coverage levels: \$7,800

#### Silver

#### **Meet the Deductible**

You pay all covered medical and prescription expenses up to the deductible.

**Employee Only Deductible:** \$1,600

All other coverage levels: \$3,200

#### **Pay Coinsurance**

After you reach the deductible, you pay 25% coinsurance for covered medical and prescription expenses.

#### Reach the Out-of-Pocket Maximum

You pay nothing more for covered in-network expenses!

**Employee Only** 

**Out-of-Pocket Maximum:** \$3,800

All other coverage levels: \$7,600



#### **How the Medical Plans Work for In-Network Care (continued)**

STEP 1

STEP

STEP 3

Gold

### Pay Copays and Meet the Deductible

You pay a set copay for office visits, emergency room admissions, urgent care visits and prescription expenses.

For other services, you pay all covered medical expenses up to the deductible.

**Employee Only Deductible**: \$800

All other coverage levels: \$1,600

#### **Pay Coinsurance**

After you reach the deductible, you pay 25% coinsurance for covered medical expenses.

You continue to pay copays for office visits, urgent care visits and prescription expenses.

#### **Reach the Out-of-Pocket Maximum**

You pay nothing more for covered in-network expenses!

**Employee Only** 

Out-of-Pocket Maximum: \$3,600

All other coverage levels: \$7,200

Take Action

What to Consider

Medical/ Prescription Drug

**Dental** 

#### **Platinum**

### Pay Copays and Meet the Deductible

You pay a set copay for office visits, emergency room admissions, urgent care visits and prescription expenses.

For other services, you pay all covered medical expenses up to the deductible.

**Employee Only Deductible:** \$250

All other coverage levels: \$500

#### **Pay Coinsurance**

After you reach the deductible, you pay 15% coinsurance for covered medical expenses.

You continue to pay copays for office visits, urgent care visits and prescription expenses.

#### Reach the Out-of-Pocket Maximum

You pay nothing more for covered in-network expenses!

**Employee Only** 

Out-of-Pocket Maximum: \$2,300

All other coverage levels: \$4,600

Vision

### **Medical Plan Coverage**

Take Action

The following is a brief summary of the coverage provided by each medical plan. You can find additional details on the <a href="DXC Benefits Center">DXC Benefits Center</a> enrollment portal. For the most comprehensive information about any specific coverage, <a href="contact the carrier">contact the carrier</a> directly.

Features	Bronze	Bronze Plus	Silver	Gold	Platinum
Annual Deductible (individual/family)	<b>In-network:</b> \$3,300/\$6,600	<b>In-network:</b> \$2,450/\$4,900	<b>In-network:</b> \$1,600/\$3,200	<b>In-network:</b> \$800/\$1,600	<b>In-network:</b> \$250/\$500
	Out-of-network: \$3,300/\$6,600	<b>Out-of-network:</b> \$2,450/\$4,900	Out-of-network: \$1,600/\$3,200	Out-of-network: \$1,600/\$3,200	Out-of-network: \$5,000/\$10,000
Type of Deductible	Traditional	True F	amily	Traditional	
Annual Out-of- Pocket Maximum (individual/ family)	In-network: \$6,400/\$12,800 Out-of-network: \$12,800/\$25,600	In-network: \$3,900/\$7,800 Out-of-network: \$11,500/\$23,000	In-network: \$3,800/\$7,600 Out-of-network: \$8,000/\$16,000	In-network: \$3,600/\$7,200 Out-of-network: \$7,200/\$14,400	In-network: \$2,300/\$4,600 Out-of-network: \$11,500/\$23,000

In-network coverage is shown below. For out-of-network coverage, refer to your plan's details.						
<b>Preventive Care</b>	Covered 100%; no deducti	ible				
Doctor's Office Visit		' '	You pay \$25 for PCP/ \$40 for specialist with no deductible			
Emergency Room		You pay a \$150 copay, then 25% after deductible	You pay a \$150 copay, then 15% after deductible			
Urgent Care	You pay 25% after deductible	You pay a \$40 copay after deductible	You pay a \$25 copay after deductible			
Inpatient Care		You pay 25% after deductible	You pay 15% after deductible			
Outpatient Care		If not an office visit, you pay 25% after deductible	lf not an office visit, you pay 15% after deductible			

What to Consider











### **Medical Plan Coverage: Additional Considerations**

1

#### Who needs to be covered under your medical plan?

- Four different coverage levels are available:
  - Employee Only
  - Employee and Spouse
  - Employee and Child(ren)
  - Employee and Family

7

### How much out-of-pocket expenses can you afford?

- Consider how much you could afford to pay out-of-pocket when you access care.
- If you have the funds to cover your deductible in case of an unexpected illness or injury, then an HDHP option may be a good choice for you.

3

### Do you require out-of-network coverage?

- Out-of-network charges will not count toward your in-network annual deductible and out-of-pocket maximum.
- The same goes for in-network charges—they will not count toward your out-of-network annual deductible and out-of-pocket maximum.
- Some insurance carriers in certain states do not cover out-of-network expenses. Be sure you carefully review the Summary of Benefits and Coverage (SBC) available in the Reference Center on the **DXC Benefits Center enrollment portal**.

4

### Do you have out-of-area dependents?

- Regional plans (including Kaiser) generally do not offer in-network coverage outside the plan's usual coverage area, except for emergency situations.
- You may want to choose a national carrier.
- Call the insurance carrier to confirm your options.

Take Action

What to Consider

Medical/ Prescription Drug

Dental

Vision

### **Medical Plan Coverage: Additional Considerations (continued)**



5

### Do you understand how the deductible works for the plan you are considering?

- Deductibles (and out-of-pocket maximums) work in different ways when you include dependents on your coverage:
  - The Bronze, Gold and Platinum plans have an individual deductible and a "traditional" family deductible. Once a covered family member meets the individual deductible, insurance begins paying benefits for that family member. Once the family deductible is met by any combination of family members, the plan pays benefits for all family members.
- The Bronze Plus and Silver plans do not have an individual deductible when covering family members. The entire family deductible must be met before your insurance pays benefits for covered family members.
- Learn more about how deductibles and out-of-pocket maximums work.

## 6

### Are you interested in carrier "extras" available at no additional cost to plan members?

- These vary by carrier but may include fitness, gym and weight-loss program discounts, 24/7 nurse advice lines, telemedicine, disease management and care coordination programs, maternity support, mental health resources and more.
- Explore the carrier preview sites for details.













### **California: Medical Plan Coverage**

Each insurance carrier in California can choose to offer each medical plan either as an option that offers in- and out-of-network benefits (e.g., a PPO) or an option that offers in-network benefits only (e.g., an HMO).

Review the information below to see which insurance carriers offer out-of-network benefits for the medical plan coverage you're considering:

Insurance Carrier	Bronze	Bronze Plus	Silver	Gold	Gold II	Platinum
Aetna	In- and out-of-network		In- and out-of-network	N/A	In- and out-of-network	
Anthem	In-network only			In-network only	N/A	In-network only
Cigna	In- and out-of-network			In- and out-of-network	N/A	In-network only
Health Net	Ir	In- and out-of-network		N/A	In-network only	In- and out-of-network
<b>Kaiser Permanente</b>	In-network only		N/A	In-network only	In-network only	
UnitedHealthcare	lr	In- and out-of-network		In- and out-of-network	N/A	In- and out-of-network

Insurance carriers can choose to offer either the standard Gold option or a Gold II option—not both.

The Gold II option only offers in-network benefits. The Gold option is offered by Aetna, Anthem, Cigna and UnitedHealthcare. The Gold II option is offered by Health Net and Kaiser Permanente.



What to Consider

Medical/ Prescription Drug

Dental

Vision

#### **California: Medical Plan Coverage (continued)**

The following is a brief summary of the coverage provided by each medical plan for California residents. You can find additional details on the **DXC Benefits Center enrollment portal**. For the most comprehensive information about any specific coverage, contact the carrier directly.

**IMPORTANT:** You are required to have a primary care physician if you live in Northern California and choose Health Net as your insurance carrier, or if you live in Southern California and choose Health Net as your insurance carrier and Gold II or Platinum as your medical plan.

Features	Bronze	Bronze Plus	Silver	Gold	Gold II	Platinum
Annual Deductible (individual/family)	In-network: \$3,300/\$6,600	<b>In-network:</b> \$2,450/\$4,900	<b>In-network:</b> \$1,600/\$3,200	<b>In-network:</b> \$800/\$1,600	<b>In-network:</b> None	<b>In-network:</b> \$250/\$500
	Out-of-network: \$3,300/\$6,600	Out-of-network: \$2,450/\$4,900	Out-of-network: \$1,600/\$3,200	Out-of-network: \$1,600/\$3,200	Out-of-network: N/A	Out-of-network: \$5,000/\$10,000
Annual Out-of- Pocket Maximum	In-network: \$6,400/\$12,800	In-network: \$3,900/\$7,800	<b>In-network:</b> \$3,800/\$7,600	<b>In-network:</b> \$3,600/\$7,200	<b>In-network:</b> \$5,400/\$10,800	<b>In-network:</b> \$2,300/\$4,600
(individual/ family)	<b>Out-of-network:</b> \$12,800/\$25,600	<b>Out-of-network:</b> \$11,500/\$23,000	<b>Out-of-network:</b> \$8,000/\$16,000	<b>Out-of-network:</b> \$7,200/\$14,400	Out-of-network: N/A	Out-of-network: \$11,500/\$23,000

In-network coverage is shown below. For out-of-network coverage, refer to your plan's details.						
<b>Preventive Care</b>	Covered 100%	; no deductible				
Doctor's Office Visit		You pay \$25 for PCP visit/ \$40 for specialist visit				
Emergency Room		You pay a \$150 copay, then 25% after deductible	You pay a \$150 copay, then 30% after deductible	You pay a \$150 copay, then 15% after deductible		
Urgent Care	You pay 25% after deductible	You pay a \$40 copay after deductible	You pay 30% after deductible	You pay a \$25 copay after deductible		
Inpatient Care		You pay 25% after deductible	You pay 30% after deductible	You pay 15% after deductible		
Outpatient Care		If not an office visit, you pay 25% after deductible	If not an office visit, you pay 30% after deductible	If not an office visit, you pay 15% after deductible		

Take Action

What to Consider

Medical/ Prescription Drug

Dental

Vision

#### **California: Medical Plan Coverage (continued)**

#### **Anthem**

Anthem does not offer out-of-network coverage in California.

#### **Health Net**

Health Net Bronze Plus and Silver plans vary slightly from the standard plans on the previous page and use a traditional "embedded" deductible and annual out-of-pocket maximum (e.g., if you cover dependents, no covered member will pay more than \$2,800 toward the family deductible). Remember that Health Net does not offer out-of-network coverage in Northern California.

Features	Bronze Plus	Silver
Annual Deductible (individual/family)	<b>In-network:</b> \$2,450/\$4,900 (\$2,800 embedded)	<b>In-network:</b> \$1,600/\$3,200 (\$2,800 embedded)
	Out-of-network: \$2,450/\$4,900 (\$2,800 embedded)	Out-of-network: \$1,600/\$3,200 (\$2,800 embedded)
Annual Out-of-Pocket Maximum (individual/ family)	<b>In-network:</b> \$3,900/\$7,800 (\$3,900 embedded)	<b>In-network:</b> \$3,800/\$7,600 (\$3,800 embedded)
	Out-of-network: \$11,500/\$23,000 (\$11,500 embedded)	<b>Out-of-network:</b> \$8,000/\$16,000 (\$8,000 embedded)

#### **Kaiser Permanente**

Kaiser Bronze Plus and Silver plans vary slightly from the standard plans on the previous page and use a traditional "embedded" deductible and annual out-of-pocket maximum. Remember that Kaiser does not offer out-of-network coverage.

Features	Bronze Plus	Silver
Annual Deductible (individual/family)	<b>In-network:</b> \$2,450/\$4,900 (\$2,800 embedded)	In-network: \$1,600/\$3,200 (\$2,800 embedded)
Annual Out-of-Pocket Maximum (individual/ family)	<b>In-network:</b> \$3,900/\$7,800 (\$3,900 embedded)	<b>In-network:</b> \$3,800/\$7,600 (\$3,800 embedded)

Take Action

What to Consider

Medical/ Prescription Drug

Dental

Vision

### **Hawaii: Medical Plan Coverage**

Review the information below to see which insurance carriers offer out-of-network benefits for the medical plans you're considering:

Features	HMSA Gold	Kaiser Gold	HMSA Platinum	Kaiser Platinum
Annual Deductible (individual/family)	Combined in-network and out-of-network: \$200/\$600	In-network: \$200/\$400 Out-of-network: Not covered	In-network: N/A  Out-of-network: \$100/\$300	In-network: N/A Out-of-network: Not covered
Annual Out-of-Pocket Maximum (individual/family)	Combined in-network and out-of-network: \$2,200/\$6,600	In-network: \$2,200/\$4,400 Out-of-network: N/A	Combined in-network and out-of-network: \$2,500/\$7,500	In-network: \$2,500/\$7,500 Out-of-network: N/A

The HMSA Gold and Kaiser Gold options have a traditional deductible. Once a covered family member meets the individual deductible, your insurance will begin paying benefits for that family member. Charges for all other covered family members will continue to count toward the family deductible. Once the family deductible is met, your insurance will pay benefits for all covered family members.

The HMSA Platinum and Kaiser Platinum options don't have an in-network deductible. Keep in mind, though, that as a trade-off for no deductible, the Platinum medical plan is usually more expensive per paycheck.



What to Consider



Dental

Vision

#### **Hawaii: Medical Plan Coverage (continued)**

The following is a brief summary of the coverage provided by each medical plan for Hawaii residents. You can find additional details on the **DXC Benefits Center enrollment portal**. For the most comprehensive information about any specific coverage, **contact the carrier** directly.

**IMPORTANT:** You are required to have a primary care physician if you choose Kaiser Permanente as your insurance carrier.

Features (In-Network)*	HMSA Gold	Kaiser Gold	HMSA Platinum	Kaiser Platinum
Preventive Care	100% covered; deductible waived for most services	100% covered; deductible waived	100% covered	100% covered
<b>Doctor's Office Visit</b>	You pay \$12	You pay \$15	You pay \$12	You pay \$15
Emergency Room	You pay 20% after deductible	You pay 20%; deductible waived	You pay 20%	You pay \$75
Urgent Care	You pay \$12	You pay \$15	You pay \$12	You pay \$15
Inpatient Care	You pay 20% after deductible	You pay 10% after deductible	You pay 10%	You pay \$75 per day
Outpatient Care	Cost share based on place of service	Cost share based on place of service	Cost share based on place of service	Cost share based on place of service

<sup>\*</sup> For out-of-network coverage, refer to your plan's details.

### **Waiving Medical Coverage?**

If you elect "no medical coverage," the state of Hawaii requires that you complete and submit a Hawaii medical coverage waiver form (HC-5). You can find the form in the Reference Center in the **DXC Benefits Center enrollment portal** along with instructions for returning the form to the DXC Benefits Center.



What to Consider

Medical/ Prescription Drug

Dental

Vision

### **Hawaii: Prescription Drug Coverage**

Your prescription drug coverage depends on the medical plan you choose and your insurance carrier. Each carrier's pharmacy benefit manager has its own rules about how prescriptions are covered. Before choosing a plan and carrier, make sure you're comfortable with the carrier's coverage for prescription drugs you and your covered family members need.

Features	HMSA Gold	Kaiser Gold	HMSA Platinum	Kaiser Platinum			
Preventive Drugs (determined by the insurance carrier, as required by the Affordable Care Act)		You pay \$0  You must have a doctor's prescription for the medication—even for products sold over the counter (OTC)—and you must use an in-network retail pharmacy or mail-order service					
Prescription Drug Annual Out-of-Pocket Maximum (individual/family)	\$3,000/\$7,200	Included in medical \$3,000/\$5,700 out-of-pocket maximum		Included in medical out-of-pocket maximum			
30-day retail supply							
Tier 1: Generally lowest cost options	You pay \$7	You pay \$5 for generic maintenance drugs; \$10 for other generic drugs	You pay \$5	You pay \$5 for generic maintenance drugs; \$10 for other generic drugs			
Tier 2: Generally medium cost options	You pay \$35	You pay \$35	You pay \$30	You pay \$35			
Tier 3: Generally highest cost options	You pay \$75	Not covered	You pay \$70	Not covered			
90-day mail-order supply							
Tier 1: Generally lowest cost options	You pay \$14	You pay \$10 for generic maintenance drugs; \$20 for other generic drugs	You pay \$10	You pay \$10 for generic maintenance drugs; \$20 for other generic drugs			
Tier 2: Generally medium cost options	You pay \$70	You pay \$70	You pay \$60	You pay \$70			
Tier 3: Generally highest cost options	You pay \$150	Not covered	You pay \$140	Not covered			

Take Action

What to Consider

Medical/ Prescription Drug

Dental

Vision

### **Prescription Drug Coverage**

Your prescription drug coverage depends on the medical plan you choose and your insurance carrier. Each carrier's pharmacy benefit manager has its own rules about how prescriptions are covered. Before choosing a plan and carrier, make sure you're comfortable with the carrier's coverage for prescription drugs you and your covered family members need.

Features	Bronze	Bronze Plus	Silver	Gold	Platinum
Preventive Drugs	You pay \$0				
(determined by the insurance carrier, as required by the Affordable Care Act)	You must have a doctor's prescription for the medication—even for products sold over the counter (OTC)—and you must use an in-network retail pharmacy or mail-order services.				
30-day prescription retail supply					
Tier 1: Generally lowest cost options		You pay 100% until you meet the deductible, then you pay 25% up to your out-of-pocket maximum			You pay \$8
Tier 2: Generally medium cost options					You pay \$30
Tier 3: Generally highest cost options				You pay \$60	You pay \$50
90-day prescription mail-order sup	ply				
Tier 1: Generally lowest cost options					You pay \$20
Tier 2: Generally medium cost options	You pay 100% until you meet the deductible, then you pay 25% up to your out-of-pocket maximum			You pay \$100	You pay \$75
Tier 3: Generally highest cost options					You pay \$125



What to Consider









### **Hawaii Residents**

Please refer to <u>page 15</u> for additional information on Prescription Drug Coverage.



### **Prescription Drug Coverage: Additional Considerations**



**TAKE ACTION:** If you or a covered family member regularly takes any prescription medications, explore the **carrier preview site** or call the medical insurance carrier before you enroll and tell them you are considering medical coverage offered through the Aon Active Health Exchange. You can also enter information about your prescription drugs into the Help Me Choose tool when you enroll, to help you find the plan that best meets your needs.

Take Action

What to Consider

Medical/ Prescription Drug

Dental

Vision

Additional Benefits

Here are some important questions to address:

### Is my drug on the formulary?

A formulary is a list of generic and brand name drugs that are approved by the Food and Drug Administration (FDA) and are covered under your prescription drug plan. If your drug isn't on a carrier's formulary, you pay more for it.

### How much will my drug cost?

Your prescription cost depends on how your medication is classified by your insurance carrier—either Tier 1, 2 or 3. The higher the tier, the more you'll pay.

### Will I pay a penalty if I choose a brand name drug?

Since many brand name drugs are expensive, some medical insurance carriers require you to pay the copay or coinsurance of a higher tier—plus the cost difference between brand name and generic drugs—if you choose a brand name drug when a generic drug is available.

### Is my drug considered "preventive" (covered 100%)?

The Affordable Care Act requires that certain preventive care drugs be covered at 100% when you fill them in network—but each insurance carrier determines which drugs it considers "preventive." If a drug isn't on the preventive drug list, you'll have to pay your portion of the cost.

### Will my doctor have to provide more information before my prescription can be approved?

Many carriers require approval or prior authorization of certain medications before covering them. This may apply for costly medications that have lower-cost alternatives or aren't considered medically necessary.

### **Prescription Drug Coverage: Additional Considerations (continued)**

Take Action

6

### Will I have a step therapy program?

If you switch insurance carriers and this applies to one of your medications, it means that you'll need to try using the most cost-effective version first—usually the generic. A more expensive version will only be covered if the first drug isn't effective in treating your condition.

What to Consider

Are there any quantity limits for my medication?

Certain drugs have quantity limits—for example, a 30-day supply—to reduce costs and encourage proper use.

Medical/ Prescription Drug

### How do I take advantage of mail-order service?

You'll likely need a new 90-day prescription from your doctor. Since mail order can take a few weeks to establish, it's a good idea to ask your doctor for a 30-day prescription to fill at a retail pharmacy in the meantime.

Dental

### I'm Medicare eligible—is there other information I need to know?

Yes, read an <u>important notice</u> to Medicare eligible participants regarding prescription drug coverage and Medicare.

Vision



### **How Much Will Your Coverage Cost?**

With the Aon Active Health Exchange, you can choose the medical plan that's right for you and your family from the insurance carrier offering it at the best price.

Take Action



**TAKE ACTION:** Before you enroll, check out the <u>interactive pricing tool</u> to compare the costs of your health care options (ask your recruiter or Human Resources representative for the access code). When you enroll, you can use the Help Me Choose tool to compare your options based on costs as well as your preferred providers, health care needs and prescription drugs.

What to Consider

Medical/ Prescription Drug

Dental

Vision

Additional Benefits

In addition to the carrier and medical plan that you choose, consider additional factors that can impact how much you pay:

- Your credit amount from DXC (this varies by your salary band, geographic region and whether you choose to cover family members)
- Use of tobacco products (\$20 surcharge per paycheck)
- Covering your spouse/domestic partner in a DXC medical plan if they have access to subsidized coverage through their own employer (\$50 working spouse/domestic partner surcharge per paycheck).

Pay LESS now and MORE when you need care	Pay MORE now and LESS when you need care
<ul> <li>Bronze, Bronze Plus and Silver medical plans cost less per paycheck, but deductibles are higher.</li> </ul>	• The Gold and Platinum medical plans generally cost more per paycheck, but their deductibles are lower.
• You can enroll in a Health Savings Account (HSA) when you enroll in a Bronze, Bronze Plus or Silver medical plan.	<ul> <li>If you don't expect to have a lot of health care needs next year, you could be spending money for benefits you don't use.</li> </ul>
<ul> <li>Employees who enroll in a Bronze, Bronze Plus or Silver medical plan may participate in the Healthy Behaviors Wellness Program and earn incentives in the form of company contributions to your HSA.</li> </ul>	

### **Health Savings Account (HSA)**

An HSA helps you save for the future. Set aside a few dollars from each paycheck now and then have access to funds for health care expenses that come up. The HSA can be used to pay current and future health care expenses with tax-free dollars.

You must enroll in the Bronze, Bronze Plus or Silver medical plans to be eligible. You may also contribute to a Health Flexible Spending Account (HFSA), however your HFSA will be "limited purpose" and can only be used for vision and dental expenses (see page 27).

#### **HSA Contributions**

- DXC will contribute to your HSA if you participate in various activities under the <u>Healthy Behaviors Wellness Program</u>—up to \$950 for employee only coverage and up to \$1,500 for all other coverage levels.
- You can also make pre-tax contributions. Factor in the amount of pre-tax contributions you have already made to your HSA with your former employer(s) so that you do not exceed the IRS limit.
- For 2024, the annual IRS contribution limits are \$4,150 for employee only coverage and \$8,300 for all other coverage levels, which includes DXC's contribution and your contributions.\*
- You can change or stop your contributions at any time.
- \* If you are age 55 or older, you can contribute up to another \$1,000 in catch-up contributions.

#### **HSA Features**

- Your balance rolls over year-to-year, so you can use it now or save for future health care expenses, even after you retire.
- When your balance reaches \$1,000, you can invest your money in several investment options.
- If you leave DXC, you can take your account with you.
- There is no minimum balance required.

#### **After You Enroll**

- MetLife will verify you are eligible to open an HSA according to the Customer Identification Program (CIP).
- If MetLife is unable to verify your eligibility, they will reach out to you to request additional documentation.

#### **Using Your HSA**

- MetLife will send you two debit cards with your name on them.
- Share one of your debit cards with your spouse/ domestic partner and/or children. They can use the card even though your name is on it.
- Use the card to pay out-of-pocket expenses at the point of purchase.
- If you incur eligible health care expenses prior to having sufficient funds in your HSA, you will be able to pay yourself back for any eligible expenses that you paid with a different payment method.
- Online Bill Pay: Pay health care expenses directly from your account. You can schedule one-time or recurring payments online.

Take Action

What to Consider

Medical/ Prescription Drug

Dental

Vision

### **DXC Contributions**

Up to \$950 for employee only or \$1,500 all other coverage levels



### **Your Contributions**

Up to \$3,200\* for employee only or \$6,800\* for all other coverage levels



### **Interest and Investment Returns**

(Interest earnings are not guaranteed)



### **Tax-Free Account Growth and Savings**



What to Consider

Medical/ Prescription Drug

Dental

Vision



<sup>\*</sup> These amounts are the 2024 annual maximum total contributions **minus** Healthy Behaviors Wellness Program contribution. If you are age 55 or older, you can contribute up to another \$1,000 in catch-up contributions.

### Dental

Take Action

DXC offers you four different dental plans to choose from: Bronze, Silver, Gold and Platinum. Each plan option is available through a variety of national and some regional insurance carriers.

What to Consider

We encourage you to discover the key features for each dental plan and then compare the pricing from the different insurance carriers available to decide which one is the best option for you and your family.

Medical/ Prescription Drug

Dental

Vision

Additional Benefits

Bronze	Silver	Gold	Platinum
A PPO option that covers in- and out-of-network care, but does not cover major restorative care or orthodontic expenses.	A buy-up to the Bronze option that covers in- and out-of-network care, including coverage for major restorative and orthodontic expenses for children.	An enhanced PPO option that covers in- and out-of-network care, including coverage for major restorative services and orthodontic expenses for children and adults.	A dental HMO (DHMO) option that covers in-network care only, including orthodontic expenses for children and adults (not available in some areas)  You must choose a primary care dentist to provide or coordinate all of your care. If you receive services from another provider, even one who is in-network, you may be required to pay the full cost of those services. Also, the network in this plan is very limited. Research the Platinum dental provider network carefully <b>before</b> you enroll in this option.

carriers, knowing that your dentist is in the network is a simple way to get the best deal when you need care.

If you choose a Bronze, Silver or Gold option, there are two Delta Dental networks—PPO and Premier. Although the benefits are the same

In addition to the carrier and dental plan that you choose, your choice of an in-network provider can impact how much you pay. With most

for both, you may have to pay more if your dentist is only a part of the Premier network. You can save more by seeing a Delta Dental dentist who participates in both the PPO and Premier networks or by using any in-network dentist if you choose another insurance carrier on the exchange.

If you choose a Platinum option, the Delta Dental network goes by the name of "DeltaCare." You need to make sure your dentist is in the DeltaCare network—not just the Delta Dental network.

### **Dental Plan Coverage**

Following is just a brief summary of the coverage provided by each dental plan. You can find additional details on the <u>DXC Benefits Center</u> enrollment portal. For the most comprehensive information about any specific coverage, **contact the carrier** directly.

Features	Bronze	Silver	Gold	Platinum DHMO¹	
Annual Deductible (individual/family)	\$100/\$300	\$100/\$300	\$50/\$150	None	
Annual Maximum Benefit <sup>2</sup>	\$1,000 per person	\$1,500 per person	\$2,500 per person		
Orthodontia Lifetime Maximum³	Not covered	Not covered \$1,500 per child \$2,000 per person			
Preventive Care	Covered 100%, no deductible			Varies by insurance carrier; generally covered 100%	
Minor Restorative Care (e.g., root canal treatment, gum disease treatment and oral surgery)	You pay 20% after deductible				
Major Restorative Care (e.g., implants, dentures)	Not covered	You pay 40% after deductible	You pay 20% after deductible	Varies by insurance carrier	
Orthodontia	Not covered	You pay 50%, no deductible; children up to age 19 only	You pay 50%, no deductible; for children and adults		

<sup>&</sup>lt;sup>1</sup> Provides in-network benefits only. Not available in all areas. Only the dental plans for which you are eligible will show as options when you enroll online.















<sup>&</sup>lt;sup>2</sup> Orthodontia services do not count toward the annual maximum benefit.

<sup>&</sup>lt;sup>3</sup> If you switch insurance carriers, any orthodontic expenses you've already incurred under your current carrier will count toward your new carrier's orthodontia lifetime maximum.

### Vision

Take Action

DXC offers you three different vision plans to choose from: Bronze, Silver and Gold. Each plan option is available through a variety of insurance carriers.

What to Consider

We encourage you to discover the key features for each vision plan and then compare the pricing from the different insurance carriers available to decide which one is the best option for you and your family. Achieve greater savings and get the most out of your vision benefits by using in-network providers.

Medical/ Prescription Drug

Bronze	Silver	Gold
An exam-only option that provides in-network discounts for certain materials	A PPO option that covers in- and out-of-network care	An enhanced PPO option that covers in- and out-of-network care

Dental

Vision

Additional Benefits

In addition to the carrier and plan option that you choose, how much you pay is based on your total number of dependents—enroll any combination of you, your spouse/domestic partner and your children in the option you choose.

### **Vision Plan Coverage**

Following is just a brief summary of the coverage provided by each vision plan. For more comprehensive information about any specific coverage, **contact the carrier** directly.

Features	Bronze	Silver	Gold	
Routine Vision Exam (once per plan year)	Covered 100%	You pay \$20	You pay \$10	
Frames (once per plan year)	Discount may apply	\$130 allowance <sup>1</sup>	\$200 allowance <sup>1</sup>	
Lenses (once per plan year; premium lenses	may cost more)			
Single Vision				
Bifocal				
Trifocal	Discount may apply	You pay \$20	You pay \$10	
Standard Progressive <sup>2</sup>				
Lenticular				
Lens Enhancements				
UV Treatment				
Tint (solid and gradient)	You pay \$15		ay \$15	
Standard Plastic Scratch-Resistant Coating				
Standard Anti-reflective Coating	Discount may apply	You pay \$45		
Standard Polycarbonate—Adults		You pay \$40	You pay \$15	
Standard Polycarbonate—Children		You pay nothing		
Other Add-Ons		Discount only		
Contacts				
Medically Necessary	Net severed	You pay \$20	You pay \$10	
Elective	Not covered	\$130 allowance <sup>1</sup>	\$200 allowance <sup>1</sup>	
Fit and Evaluation	Discount may apply	You pay \$20	You pay \$10	
Laser Surgery	15% off r	f regular price or 5% off promotional price		

<sup>&</sup>lt;sup>1</sup> Allowance can be used for frames or elective contact lenses, but not both.















<sup>&</sup>lt;sup>2</sup> Vision benefits are for standard progressives. Enhanced progressives may cost more and will vary by insurance carrier.

### Additional Benefits

Take Action

### **Disability Income Protection**

Disability Insurance helps replace part of your income, so you can continue to pay your bills and daily living expenses, if you are unable to work due to pregnancy, illness or injury. You have options for Short-Term Disability (STD) coverage and Long-Term Disability (LTD) coverage—both are voluntary benefits. Your cost for coverage depends on the elections you make.

What to Consider

As a new hire, you are defaulted into the STD option with a 30-day waiting period so that you have income protection through this critical coverage. You can change to the STD option with a seven-day waiting period or waive coverage when you make your new hire benefit elections. If you want LTD coverage, you must enroll in that option during your enrollment window.

Medical/ Prescription Drug

#### **Short-Term Disability (STD)**

- Weekly benefit is equal to 60% of your base salary, up to a maximum weekly benefit of \$3,462.
- Benefits start after a seven-day or 30-day waiting period, whichever you elect, and continue for up to 26 weeks from your initial date of disability—as long as you remain disabled.
- Cost of coverage is based on the option you elect (seven-day or 30-day waiting period). You will be able to see the cost for each option when you enroll in your benefits.
- Since you pay for STD Insurance with after-tax dollars, any benefits you receive are tax-free.

### **Long-Term Disability (LTD)**

- LTD Insurance can pick up where your STD coverage ends in the event you become disabled for more than six months.
- Monthly benefit equal to 60% of your salary, up to a maximum monthly benefit of \$15,000.
- Benefits start after a 180-day waiting period and continue up to the earlier of your disability ending or the maximum benefit duration based on age.
- Because you pay for LTD Insurance with after-tax dollars, any benefits you receive are tax-free.

### Dental

Vision

### Consider these factors when evaluating your Disability Insurance needs:

Do not wait to enroll

You must enroll now to be eligible for these benefits. You cannot wait to enroll when you need this coverage.

Additional income source(s)

If you were unable to work, would other sources of income be available to you, such as sick pay, an individual short-term state disability plan or Social Security? If so, consider whether you would have enough money to pay your ongoing expenses for a period of time.

#### **Evidence of insurability (EOI)**

If you elect STD or LTD now, coverage is guaranteed. To elect STD or LTD during a future annual enrollment period, you must prove that you are in good physical health. This is called providing Evidence of Insurability (EOI), which is reviewed and approved by the insurance carrier and is subject to denial.

### Flexible Spending Accounts (FSAs)

FSAs help pay for qualified health care and dependent care expenses with before-tax dollars. DXC offers the following tax-advantaged FSAs. Once you set your annual contribution, you cannot change that amount during the year (except in the case of certain qualified life events).

	ake tion
AC	LIOII

nealth FSA (nFSA)	Dependent Care FSA (DCFSA)
You are eligible if you enroll in a DXC medical plan option for	• Can be used to reimburse yourself for qualified child and ad
2024 or waive medical coverage through DXC.	care expenses (e.g., for child day care expenses or cost of

- · You can use the money in your account to pay for eligible out-ofpocket medical, prescription drug, dental and vision expenses.
- If you enroll in the Bronze, Bronze Plus or Silver medical plan option AND enroll in a 2024 HSA, your HFSA will be "limited purpose" and you can use the money in your account to pay for reimbursed. eligible dental and vision expenses ONLY.
- The 2024 contribution limit is \$3,050. If the IRS increases the limit, you'll have the opportunity to increase your contribution up to the new limit amount.
- · Your entire contribution amount is credited to your account and available to use as of your date of hire.

- dult visiting nurse).
- The 2024 contribution limit is \$5,000 (or \$2,500 if you are married and filing taxes separately).
- · You must have money available in your account to be

What to Consider

Medical/ Prescription Drug

**Dental** 

Vision



### Life Insurance

Life insurance protects your family financially in the event of a death. DXC automatically provides Basic Life Insurance for you free of charge. If you decide your family needs more protection, you can buy Supplemental coverage for yourself and your dependents.

Federal tax law requires you to pay taxes on the cost of company-paid life insurance coverage over \$50,000. This is called "imputed income" and will be added to your gross taxable income. It will be included on your paychecks and on your Form W-2 each year. The amount of imputed income is based on your age and coverage amount.

Basic Life Insurance	Supplemental Life Insurance
<ul> <li>DXC pays the full cost.</li> <li>Equal to one times your base annual earnings, rounded up to the next \$1,000 (up to \$1,000,000).</li> <li>You can choose a \$50,000 option to avoid imputed income.</li> <li>Coverage amount is automatically provided as long as you remain eligible for benefits.</li> </ul>	<ul> <li>For yourself, you can choose a benefit amount equal to one, two, three, four or five times your base annual earnings. Your total life insurance benefit amount, Basic plus Supplemental, cannot exceed \$1,000,000. Your cost depends on the coverage level elected and the employee's age.</li> <li>For your spouse/domestic partner, you can choose coverage equal to \$5,000, \$10,000, \$25,000, \$50,000, \$75,000 or \$100,000. Your cost depends on the coverage amount elected and your spouse/domestic partner's age.</li> <li>For your dependent children under age 26, you can choose a benefit equal to \$5,000, \$10,000, \$15,000, \$20,000 or \$25,000. Your cost depends on the coverage amount elected.</li> </ul>

Your family's needs

Life insurance helps to protect your family financially if a covered family member dies. Every situation is different, so consider your family's life insurance needs carefully. Guarantee Issue

Consider these factors when evaluating your life insurance needs:

If you elect up to three times BAE employee Supplemental and/or Dependent Life Insurance now, coverage is guaranteed.

Evidence of Insurability (EOI)

To buy four or five times BAE employee Supplemental Life Insurance for yourself and/ or coverage for your spouse/ domestic partner in the future, you must provide EOI, which is reviewed and approved by the carrier and is subject to denial.

Take Action

What to Consider

Medical/ Prescription Drug

Dental

Vision



### **Accidental Death and Dismemberment (AD&D) Insurance**

AD&D Insurance protects you and your family financially in the event of a tragic accident. DXC automatically provides Basic AD&D coverage for you free of charge. If you want more protection, you can elect Supplemental AD&D coverage.

Take	
Action	

<ul> <li>DXC pays the full cost.</li> <li>Equal to one times your base annual earnings, rounded up to the next \$1,000 (up to \$1,000,000).</li> <li>Coverage amount is automatically provided as long as you remain eligible for heapfits.</li> <li>Your can choose a benefit amount equal to one, two, three, four or five times your base annual earnings.</li> <li>Your total AD&amp;D coverage, Basic plus Supplemental, cannot exceed \$1,000,000.</li> </ul>	Basic AD&D	Supplemental AD&D
next \$1,000 (up to \$1,000,000).  • Coverage amount is automatically provided as long as you remain  • Your total AD&D coverage, Basic plus Supplemental, cannot exceed \$1,000,000.		·
eligible for benefits.	next \$1,000 (up to \$1,000,000).	- · · · · · · · · · · · · · · · · · · ·

What to Consider

Medical/ Prescription Drug

Dental

Vision

**Additional Benefits** 

AD&D coverage protects your family financially if you die or suffer a serious injury resulting from an accident. Since AD&D only pays a benefit in the event of an accident, it is not a substitute for Life Insurance.



### **Voluntary Optional Benefits**

DXC offers voluntary optional benefits to help with your insurance, security and health needs.

Benefit	Carrier	Overview	When to Enroll	How You Pay
Auto and Home Insurance	Farmers Insurance	<ul> <li>Access to discounted home, auto and other property insurance (boat, RV, renters)</li> <li>Policies are underwritten on an individual basis, so premiums vary by individual</li> </ul>	Enroll anytime at the discount link	Direct billing with Farmers
Pet Insurance	<u>MetLife</u>	<ul> <li>Access to discounted insurance for cats, dogs, avian and exotic animals</li> <li>Provides various levels of coverage (reimbursement/annual deductible)</li> </ul>	<ul> <li>For your cat or dog, use the discount link</li> <li>For your avian and exotic animals, call 1-800-GET-MET8</li> </ul>	Direct billing with MetLife
Legal Services	MetLife Legal Plans	<ul> <li>Access to an affordable network of 12,000 attorneys for you and your family</li> <li>Attorneys provide telephone and office consultations on an unlimited number of personal legal matters (except employment issues)</li> <li>Services include family matters, real estate, estates, civil suits, elder care, money matters, vehicle/driving and more</li> </ul>	Enroll within 30 days of your date of hire	Payroll deductions

Take Action

What to Consider

Medical/ Prescription Drug

Dental

Vision

Additional Benefits

(continued)

### **Voluntary Optional Benefits (continued)**

DXC offers voluntary optional benefits to help with your insurance, security and health needs.

Benefit	Carrier	Overview	When to Enroll	How You Pay
Identity Theft Protection	Allstate	<ul> <li>Identity theft protection, monitoring (including the dark web) and restoration</li> <li>\$1M identity theft insurance for you and your family</li> </ul>	Enroll within 30 days of your date of hire	Payroll deductions
Health Protection Plans  • Hospitalization  • Critical Illness  • Accident	MetLife	<ul> <li>Pays lump sum cash benefits, in addition to any primary medical coverage you have</li> <li>You do not need to participate in a DXC medical plan to enroll</li> <li>You can cover yourself and your dependents</li> <li>If you are otherwise eligible for an HSA, these plans are not considered "other medical coverage" that would make you ineligible</li> <li>Annual Health Screening Benefit of up to \$75 is available for you and your dependents when you take one of the covered screenings or tests</li> </ul>	Enroll within 30 days of your date of hire	Payroll deductions



What to Consider

Medical/ Prescription Drug

Dental

Vision

### DXC 401(k) Plan

The DXC 401(k) Plan helps you save and invest for your future well-being. To help your savings grow even more, DXC matches 50% of the first 6% of the eligible pay you contribute.

You can start your 401(k) Plan contributions immediately. If you don't start your contributions within 60 days of your date of hire, you are automatically enrolled in the DXC 401(k) at a contribution rate of 3% of your eligible pre-tax pay.

You can change your contributions and investments at any time through our DXC 401(k) service provider, <u>Fidelity</u>. Factor in the amount of pre-tax contributions you have already made to your 401(k) with your former employer(s) so that you do not exceed the IRS limit.

If you need assistance, call the DXC Wealth and Retirement Center at 1.877.839.2627.

### Visit <u>myDXCbenefits.com</u> for easy access to all your benefits options and needs, including:

- Commuter Reimbursement: Save money on work-related transit and parking expenses.
- Caregiver and Parent Support: Access free support for all your caregiving needs, through Torchlight.
- <u>Enhanced Family Supports Program</u>: Access caregiver programs and education support for your family, through Bright Horizons.
- <u>LifeManagement Employee Assistance Program (EAP)</u>: Access free counseling (in person or virtual) and work-life resources (e.g., legal, financial, lifestyle coaching or referrals for work life services) to help you and your family be well.
- Perks at Work: Get discounts and save money on everyday expenses and services.



What to Consider

Medical/ Prescription Drug

Dental

Vision



# Still have questions?

Take Action

What to Consider



Medical Prescription Drug



Vision

Additiona **Benefits** 



Start with the New Hire Checklist at myDXCbenefits.com.



Call the DXC Benefits Center at 1.888.305.5499, 8 a.m. to 5 p.m. EST, Monday through Friday. If there is a hold time, you can use the callback option to have a representative return your call. Representatives are available to help you in English or Spanish (and many other languages). You can also ask Sofia, your virtual multilingual benefits assistant, available 24/7 in the **DXC Benefits Center enrollment portal**.

This overview provides information about some of the benefits you may be eligible for through DXC. Terms for employees covered by a collective bargaining agreement or the Service Contract Act may differ. If there is a discrepancy between the information displayed in this guide and the official plan documents, the official plan documents will govern. DXC reserves the right to amend, suspend or terminate the plan(s) or program(s) at any time. This overview does not constitute a contract of employment. Please also note that the information provided in this guide is intended to be a summary of the most common plan designs offered across insurance carriers. It does not take into account how each insurance carrier covers any state-mandated benefits, its plan administration capabilities or the approval from the state Department of Insurance of the benefits offered by the insurance carrier. If you have questions about a topic that isn't covered, please contact the insurance carrier for additional information.