

# If your pet is on the “wild side”



they deserve to be insured.



**[New!]** With **MetLife Pet Insurance**,<sup>1</sup> you can cover exotic animals, including avian, reptiles and rabbits.<sup>2</sup> You can feel confident that their health and your wallet are protected if you're faced with an unexpected trip to the vet.



## Why MetLife Pet Insurance<sup>1</sup>?

- Flexible coverage with up to 100% reimbursement<sup>3</sup> and freedom to visit any U.S. licensed vet
- 24/7 access to Telehealth Concierge Services
- Discounts and offers on pet care<sup>2</sup>
- New and innovative benefits including prescription food coverage, holistic treatments, and automatic policy limit increase<sup>4</sup>
- Coverage of pre-existing conditions when switching providers<sup>5</sup>
- Decreased deductible if you go claim-free in a policy year<sup>6</sup>
- **COMING SOON – APP ACCESS FOR EXOTIC PETS!** MetLife Pet mobile app to submit and track claims, manage your pet's health and wellness and find nearby pet services

Get a quote  
or enroll today.

Call 1-800-GET-MET8

## How does MetLife Pet Insurance<sup>1</sup> work?



Select and enroll in the coverage that's best for you and your pet



Download our mobile app



Take your pet to the vet



Pay the bill within 90 days and send it with your claim documents to us via our mobile app, online portal, email, fax or mail



Receive reimbursement<sup>2</sup> by check or direct deposit if the claim expense is covered under the policy

With MetLife, pet parents have the **power of choice** to customize their pet insurance to meet their needs.



### Meeting exotic pet parent needs

#### Exams

- Primary
- Specialty
- Emergency

#### Diagnostics

- Lab work
- Blood tests
- Urinalysis
- MRIs
- CT scans
- Ultrasounds

#### Treatments

- Surgery
- Hospitalization
- Outpatient treatments
- Physical therapy
- Emergency dental treatment

#### Medications

- Injections
- Take-home medications (regardless of whether they require a prescription or over-the-counter)

1. Metropolitan General Insurance Company (“MetGen”), a Rhode Island insurance company, headquartered at 700 Quaker Lane, Warwick, RI 02886, is the insurance carrier for this product. Availability across all 50 states is subject to pending regulatory approvals. MetLife Pet Insurance Solutions LLC is the policy administrator authorized by MetGen to offer and administer pet insurance policies. This entity was previously known as PetFirst Healthcare, LLC and in some states continues to operate under that name pending approval of its application for a name change. The entity may operate under an alternate, assumed, and/or fictitious name in certain jurisdictions as approved, including MetLife Pet Insurance Services LLC (New York and Minnesota), MetLife Pet Insurance Solutions Agency LLC (Illinois), and such other alternate, assumed, or fictitious names approved by certain jurisdictions. Application is subject to underwriting review and approval. Like most insurance policies, insurance policies issued by MetGen contain certain deductibles, co-insurance, exclusions, exceptions, reductions, limitations, and terms for keeping them in force. For costs, complete details of coverage and exclusions, and a listing of approved states, please contact MetLife Pet Insurance Solutions LLC.
2. May not be available in all states.
3. Reimbursement options include: 50%, 70%, 80%, 90% and 100%.
4. If a policy’s annual limit is at least \$5,000 and the policyholder has at least \$1,000 of unused benefits remaining at the end of the policy year, then upon renewal MetLife will automatically increase the annual limit by \$500 for the renewal policy at no additional cost. The automatic annual limit increase will not apply if changes are made to the renewed policy. May not be available in all states.
5. We do not cover all pre-existing conditions; just those covered by the previous provider where there’s no gap in coverage from your prior plan and your MetLife Pet Insurance plan
6. Your pet’s deductible automatically decreases by \$50 each policy year that you don’t receive a claim reimbursement
7. 2021 survey conducted by OnePoll in partnership with MetLife Pet Insurance.