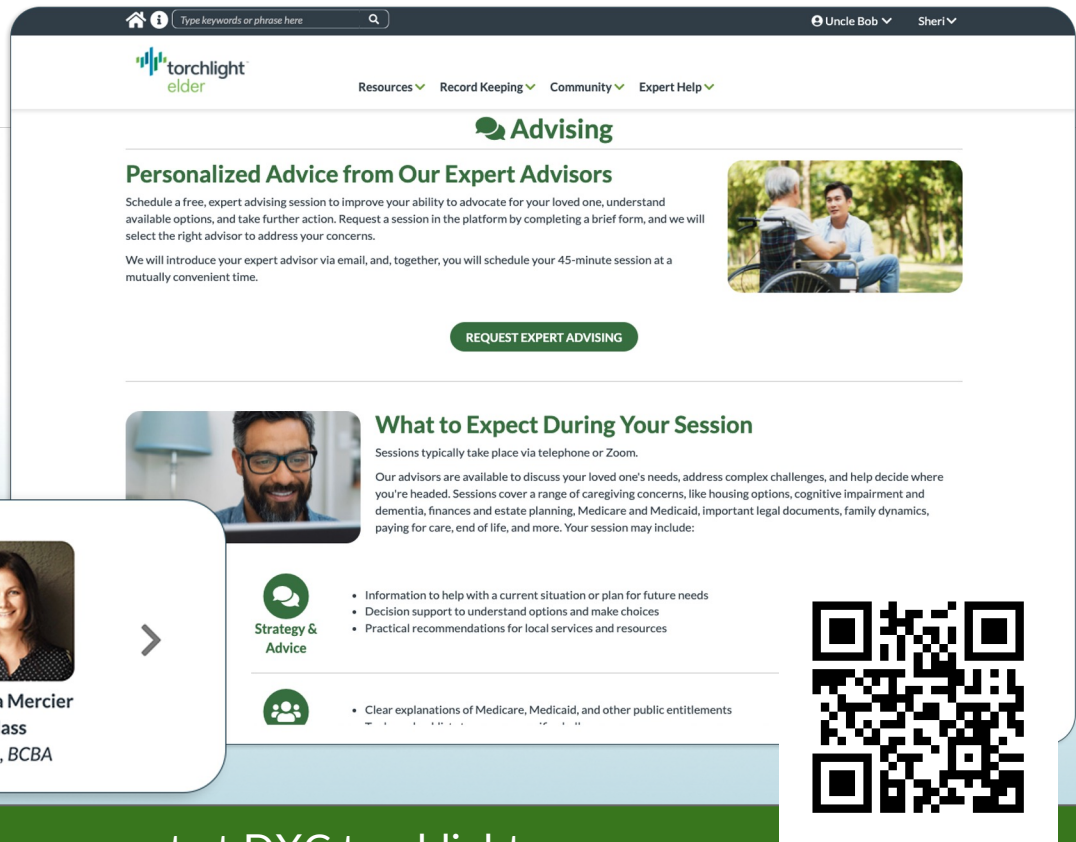


Take advantage of Torchlight Advising Sessions torchlight[®]

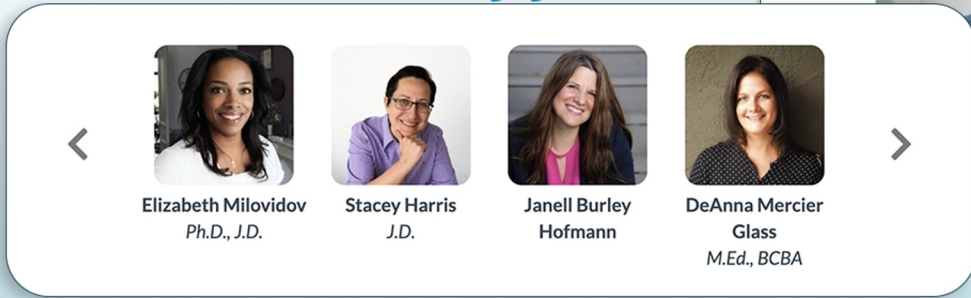
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and chat with an expert about your caregiving needs.

“This is a huge benefit. The information was so detailed, and having someone there to explain things made a world of a difference. It made me feel our family is not alone and that once treatment starts, the family member may actually be able to live a good life!”



The screenshot shows the Torchlight Advising Sessions website. At the top, there is a search bar with the text "Type keywords or phrase here" and a search icon. To the right of the search bar are user profile icons for "Uncle Bob" and "Sheri". Below the search bar is the Torchlight Elder logo. To the right of the logo are navigation links: "Resources", "Record Keeping", "Community", and "Expert Help". The main heading is "Advising" with a speech bubble icon. Below this is the section "Personalized Advice from Our Expert Advisors". The text reads: "Schedule a free, expert advising session to improve your ability to advocate for your loved one, understand available options, and take further action. Request a session in the platform by completing a brief form, and we will select the right advisor to address your concerns. We will introduce your expert advisor via email, and, together, you will schedule your 45-minute session at a mutually convenient time." To the right of this text is a photo of a man sitting in a wheelchair talking to another man. Below the text is a green button that says "REQUEST EXPERT ADVISING". Below this is the section "What to Expect During Your Session". The text reads: "Sessions typically take place via telephone or Zoom. Our advisors are available to discuss your loved one's needs, address complex challenges, and help decide where you're headed. Sessions cover a range of caregiving concerns, like housing options, cognitive impairment and dementia, finances and estate planning, Medicare and Medicaid, important legal documents, family dynamics, paying for care, end of life, and more. Your session may include:" To the right of this text is a photo of a man with glasses. Below the text is a list of bullet points: "Information to help with a current situation or plan for future needs", "Decision support to understand options and make choices", "Practical recommendations for local services and resources", and "Clear explanations of Medicare, Medicaid, and other public entitlements". To the right of the list is a QR code.



A row of four expert advisor portraits. From left to right: Elizabeth Milovidov, Ph.D., J.D.; Stacey Harris, J.D.; Janell Burley Hofmann; and DeAnna Mercier Glass, M.Ed., BCBA. Each portrait is a headshot of the respective advisor.

To register, log in or create your account at DXC.torchlight.care