

# AVOID LONG LINES AND WAITING ROOMS

You have a doctor available  
24 hours, 7 days a week for  
**NON-EMERGENCY**  
situations.



## Welcome to MCS medilíneaMD!

- › It's quick and easy! Download the **Mi MCS** application or go to [www.mcs.com.pr](http://www.mcs.com.pr) and click on the **Mi MCS** button, register and start enjoying this benefit.
- › Once logged into **Mi MCS**, press the **MCS medilíneaMD** button.
- › You can request a call or video call with the next available doctor, and/or coordinate your appointment within a 24-hour period.



Consult with a certified doctor from any place and any time you need assistance.



Minimum wait time to be attended to by a doctor who is state licensed to participate in the program.



Family members are eligible to use the service.



Pediatrician services to care for your children.

## Some of the non-emergency situations we treat through this program include:

- Acne
- Allergies
- Conjunctivitis
- Diarrhea
- Rashes
- Constipation
- Fever
- Coughs
- Ear Problems
- Respiratory Problems
- Urinary Problems
- Colds / Flu
- Headaches
- Sore Throat
- Nausea / Vomiting
- Insect Bites

**Virtual medical attention - at any time and any place.**

# 1.833.275.6276

# Complete Health



Underwritten by MCS Life Insurance Company. MCS medilíneaMD phone consultations are available 24/7/365, including holidays. Prescriptions are not guaranteed, and will be determined by the doctor, according to the patient's clinical scenario. No prescriptions will be issued for refills for existing drugs, or for substances controlled by the Drug Enforcement Agency (DEA), or for non-therapeutic drugs and others that may be harmful, due to their potential for abuse. MCS medilíneaMD doctors reserve the right to deny a medical consultation if they determine the misuse of the service. Patients are responsible for verifying their benefit description documents and/or their drug formularies to determine whether MCS will cover certain prescriptions and the supply corresponding to their coverage. (Rev. Jan. 2024)

